



DigAlert Direct®

Your online portal to create and manage your DigAlert® tickets. Never let hold times stop you from managing your tickets *your way*.



New Ticket

Create DigAlert® tickets online: single address, multiple addresses, work on streets, or on corner/intersections. If DigAlert Direct® finds your location, your ticket is transmitted instantly.



Contact Lookup

Get emergency, vacuum, or design* contacts for your ticket or for a specified location

*Design contact information requires an account with a valid design subscription



My Tickets

View, renew, re-mark and much more from all your active and expired tickets.



EPR

View positive response communications from contract locators regarding the status of your tickets.



ETA

View ticket information for tickets within 1000 feet of your location

Get started today at
direct.digalert.org



Training Available

Excavator Essentials

Enhance your excavation skills with our comprehensive Excavator Essentials course. This training program covers a wide range of essential topics, including state laws, the 811 process, and industry best practices. It's an ideal learning opportunity for both those new to the field and experienced professionals looking to update their knowledge and skills.

DigAlert Direct®

Elevate your expertise with DigAlert Direct® by enrolling in our Standard Training course. Gain in-depth knowledge and enhance your ability to create and manage tickets effectively. After you have mastered the Standard Training and fulfilled the necessary prerequisites, enroll in our Professional Training for even greater control managing your DigAlert® tickets.

Scan to stay
connected



Online Services

DigAlert® provides exceptional online services, ensuring you get your job done right. Enjoy the convenience of working at any time with our 24/7 availability.



digalert.org

DigAlert®, on the go

The DigAlert® app is the ultimate solution for all your excavation requirements. Designed for homeowners, contractors, and utility members alike, our app is a comprehensive tool to assist you in all things excavation.



CA Law

Access the full government code 4216 from the palm of your hand



Electronic Positive Response

View and submit EPRs with our app and stay informed on the status of your tickets



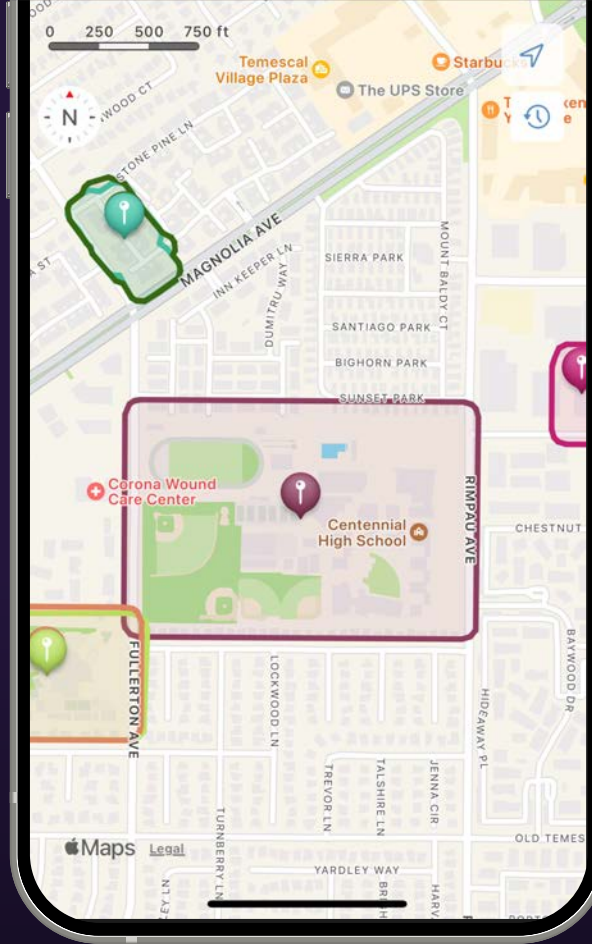
Events & Holidays

Stay up to date with holidays DigAlert® observes and join educational events and webinars



DigAlert Direct®

Integrated with DigAlert Direct®, you can access and manage your tickets and so much more



Excavators Ticket Assistant (ETA)

ETA provides a real-time view of all active DigAlert® tickets within a 1000-foot radius of your location. ETA travels with you so you can get real time updates as you move or search other locations.

If you're curious about the reason for markings in a certain area or need to verify the validity of a contractor's ticket, ETA is an invaluable resource.

* Ticket information available for members only

SMS Notifications

Use DigAlert® Notifications and get closer to the information you need. No hold times, no guess-work. All you need to get started is a phone with a text-messaging plan.

View your ticket information

TICKET A123456789

Status: ACTIVE - expires on 2/12/2024 11:59:59 PM
Work Date: 1/18/2024 5:01:00 PM
County: RIVERSIDE
City: CORONA
...

Get contacts for your ticket

ER A123456789

Contacts for ticket A123456789:
AT&T - DISTRIBUTION-ATDSOUTH
AT&T DIST. DAMAGE PREVENTION
5105551234
EXAMPLE@EMAIL.COM
...

View positive response status

PRESP A123456789

Contacts for ticket A123456789:
AT&T - DISTRIBUTION-ATDSOUTH
AT&T DIST. DAMAGE PREVENTION
5105551234
EXAMPLE@EMAIL.COM
...

Text "HELP" to DIGALT (344-258)

for a full list of options



SMS Confirmations

Enable SMS confirmations when submitting a new ticket to get ticket confirmations and positive response alerts

DigAlert®

now



Expiring Tickets

Gooooooooo morning! You have 42 tickets that will expire today.

Get daily notifications for when your tickets will expire

Download for your device, today!

